

Making U.S. E-commerce Even Better



Let our experts help you discover the advantages of fulfilling U.S. consumer orders from our facilities in Canada.

What is Section 321?

Section 321 is an exemption in the Canada-U.S.-Mexico Agreement that allows small shipments to enter the U.S. duty-free.



Save up to 20% on duties and tariffs



Fulfill orders directly to U.S. consumers from Canada



Avoid U.S. tariffs on orders under \$US800 in value



Deliver a seamless customer experience



Immediate bottom line impact



Import Goods To Canada

Ship goods made outside of North America directly to SCI's secure facilities.



Goods are cleared through customs to our warehouse



In-house duty and tariff experts handle the paperwork



Inbound goods are inspected and added to inventory



Duty and drawdown management helps you recover funds fast



Fulfill U.S. Online Orders

We'll process, pack and ship your customers' orders fast.



Same day order processing



Real-time inventory updates



Fast, accurate packing



Special services including assembly, kitting and gift wrapping



Reverse Logistics

Delight your customers with a seamless returns process.



- 1 Customers follow your returns process
- 2 Labelled parcels are picked up and shipped back to our facilities
- 3 Items are inspected, returned to inventory, returned to manufacturer or discarded responsibly
- 4 Inventory systems are updated in real-time

20%

You can save up to 20% in duty and tariff costs if:

Is Section 321 Right For You?

- ✓ You source finished goods outside of North America
- ✓ Orders are bound for U.S. consumers
- ✓ Individual orders are valued at less than \$US800
- ✓ Orders weigh less than 50lbs (22Kg)



Talk to one of our Section 321 experts today. visit www.sci.ca/section321 or call 1.888.755.1528.