

## KIOSK PROGRAMS DONE RIGHT.

Let SCI's Technology Program Management Team provide the end-to-end support for your next project.



Kiosks and other self-service technologies are an increasingly popular tool for businesses wanting to improve customer service, streamline transactions, improve back-end efficiency, and reduce person-to-person contact. Whether you're expanding your ATM network or deploying your first point-of-sale solution, you can count on our experts.

### One-stop kiosk management services

- End-to-end project planning and management
- Trained installation specialists
- Bilingual technical support 24/7
- Responsive break-fix services
- Warehousing and transportation coast to coast
- 35+ spare parts locations for efficient inventory management
- One trusted national partner

## Clients and technology manufacturers trust SCI to help them:

- Stay on time and on budget
- Comply with regulations and landlord requirements
- Proactively troubleshoot the rollout process
- Streamline staging, installation, configuration, and testing
- Reduce installation time and complexity
- Maximize kiosk uptime
- Train local staff
- Protect their investment with quick repair, replace and refurbishment

### Why SCI

- Coast-to-coast presence
- 30+ years supporting Canadian organizations
- Relationships with all major selfservice technology manufacturers
- Trusted partner for Canada's largest, most complex retail networks
- Able to reach 94% of Canada's population within four hours or less

#### **Deep experience with:**

- ATMs
- Self-serve checkout
- Automated parcel lockers
- Point-of-sale devices
- Pharmacy dispensing
- Back-office cash management
- Wayfinding, ticketing and faring
- Self-check-in
- Digital signage

# For kiosk and self-service technology manufacturers

We work with leading Canadian kiosk manufacturers to improve processes and build customer satisfaction.

- Project design and management
- Custom branding
- Logistics
- Compliance
- Security
- Transportation management
- Installation, testing and training
- Same day parts delivery network
- End-to-end ticket management
- Maintenance



### Let us help you get your next kiosk project done right.

<u>Contact Us</u>









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