

HELPING TECHNOLOGY COMPANIES COMPETE

Technology leaders rely on SCI to delight customers, improve efficiency and reduce costs.

CONFIGURATION & STAGING

Deploy computing and office equipment seamlessly. SCI can help with:

- Equipment configuration
- Staging complete solutions
- Custom disk imaging
- Asset tagging
- Full end to end warehousing service
- And more



REPAIR & REFURBISH

Reduce waste, lower costs and stay productive.

- Technicians in depots across Canada
- Ticket management
- Parts recovery
- Environmentally responsible disposal



INSTALLATION & COMMISSIONING

Improve productivity and post-sales support with expert delivery, installation and end user support:

- 13 configuration centres across Canada
- IT Products, POS, Kiosk, printers
- Mounting, cabling, assembly
- Return and swap management
- Full White Glove delivery service
- End-to-end project management



FIELD SERVICES & SUPPORT

Keep things up and running for your organization and your customers with SCI's service team.

- 97% first time fix rate
- 24/7 bilingual technician pool
- 4-hour response SLAs
- CompTIA-qualified technicians
- Onsite and remote MACD support



POST SALES LOGISTICS

Let SCI reduce your support costs and improve customer experience.

- 35+ field stocking facilities – best coverage in Canada
- 24/7/365 parts availability
- Break-fix-swap support
- Fast same-day delivery
- Parts inventory management

