

MAKING OMNICHANNEL RETAILERS EVEN BETTER

From apparel to toys to the latest gadgets, leading brands trust SCI's experts to build and deliver an end-to-end omni-channel retail solution. Click here to learn how we can help you reach more Canadian consumers.



OMNICHANNEL EXPERTS

Let's work together to build great customer experiences and scalable processes.

- Fulfillment process design
- Network modelling
- Location optimization
- Inventory management
- Reverse logistics
- Flexible contracts



E-COMMERCE FULFILLMENT

Fast, accurate order fulfillment that delights customers.

- 99.9% on-time delivery
- Fully integrated inventory management
- Meet peak season demand
- Custom subscription boxes
- Gift wrapping, repacking and quality inspection



WAREHOUSING & DISTRIBUTION

We can build and manage your seamless end-to-end logistics system.

- \$1.2 billion in inventory managed daily
- 40+ locations, including Vancouver inbound facility
- Reach 95% of Canadians in 24 hours
- 7,000+ pick up points
- Advanced Warehouse Management Systems (SAP, Manhattan)
- Localization experts



BRICKS & MORTAR SUPPORT

We help retailers build agile, cost-effective networks.

- Kiosk program design and management
- POS installation and technical support
- Assembly, specialized kitting, and packaging
- Asset tagging
- Complete transportation services



POST-SALES LOGISTICS

Deliver outstanding service at every point in the customer lifecycle.

- Reverse logistics (returns)
- Repair, fix and return services
- Return label insertion
- Store returns logistics